

## **Sinclair Tour and Travel 5494 5083**

### **Great Ocean Road – Melbourne to Adelaide**

**Departs 17<sup>th</sup> April 2024 – 8 days**

**\$4,499 per person twin share. Single \$700**

#### **Day One Wednesday 17<sup>th</sup> April**

After pick up from your door as usual, you'll be transferred to the airport for your flight to Melbourne. Here, Peter will meet you with the bus and your Great Ocean Road adventure begins. We're off to Geelong first – our home for two nights. Dinner at our Hotel tonight (D)

**Rydges Geelong (03) 5223 6200**

#### **Day Two Thursday 18<sup>th</sup> April**

After a delicious breakfast at our Hotel, we're off to Barwon Heads on the southern coast of the Bellarine Peninsula. It's a popular seaside community with the shallow sandy shoreline of the Barwon River and the windswept beaches that front Bass Strait. Its twin coastal town is Ocean Grove.



Point Lonsdale and Queenscliff are our next stops before we catch the ferry to Sorrento. Be charmed by the historic seaside village of Queenscliff with its elegant Victorian-era buildings, art galleries and shops. Queenscliff is surrounded on three sides by water, giving the town large stretches of coastline, consisting of a combination of sandy beaches, rocky outcrops, cliffs and historic piers. At Shortlands Bluff is the Queenscliff Lighthouse which was built in 1862 and includes a lookout near the base.



You'll love our ferry ride across to Sorrento. Experience the beauty of Melbourne's Port Phillip Bay on a bay crossing with Searoad Ferries. The 40-minute sail between Queenscliff and Sorrento is pretty cruisy compared to the over three-hour drive around, saving time, offering more sightseeing and a Bay cruise. Spot dolphins, pass golden sandy beaches, rugged coastline and cliff-top mansions. All the while, you can sit back and relax. There is plenty of fresh sea air, viewing decks inside and out, and spots to enjoy a coffee, wine or beer.



Sorrento is a delightful seaside holiday and resort town near the entrance to Port Phillip Bay at the narrow western tip of the Mornington Peninsula. It has become a magnet for people wanting cruises in Port Phillip Bay and ferry trips across to Queenscliff. It is essentially a fashionable summertime holiday resort well supplied with pubs, cafes, coffee shops, restaurants, pancake parlours, ice-creameries and galleries. The narrow strip between Port Phillip and Bass Strait is now urbanised and there are a number of attractive ocean beaches, known for their surf and rugged shoreline, which lie to the south of the town centre.



At Arthur's Seat, you can ascend to the highest viewpoint on the peninsula for breathtaking views. A walk up the 304-metre granite hill of Arthur's Seat is a peninsula ritual. Your reward today is an amazing view of golden beaches, Mornington and Bellarine peninsulas, and the twinkling glass towers of Melbourne, far across the bay.





For a bird's eye view over Port Phillip Bay climb aboard the Arthurs Seat Eagle, a state-of-the-art gondola which soars high above the trees. As you soar above the treetops, you will be immersed within the natural setting and beauty of the Australian landscape. Take in the abundant views across Port Phillip Bay towards the Melbourne city skyline and beyond. Let's head back to Geelong now. Dinner at our Hotel again tonight. (B)(D)

**Rydges Geelong (03) 5223 6200**

### **Day Three Friday 19<sup>th</sup> April**

We'll depart Geelong after brekky and head to Torquay. Home to some of Australia's best-known surf beaches, Torquay marks the official beginning of the Great Ocean Road. Magnificent coastal views dominate towards the beach towns of Anglesea and Lorne.



As you make your way to Apollo Bay, you'll travel along cliff tops with incredible views and alongside wild beaches – take time to stop at the various scenic lookouts for photos, or step down onto the beach for a stroll.

From Apollo Bay, follow the Great Ocean Road into the lush Great Otway National Park, and turn off to the Cape Otway Lightstation – the oldest surviving lighthouse in mainland Australia. Climb to the top, 90 metres above sea level, to glimpse the meeting point of Bass Strait and the Southern Ocean. Built in 1848, the lighthouse was known as the “Beacon of Hope” Hundreds of lives were lost along this shipwreck coast – a sad but fascinating history which lead to the building of the Lightstation on the cliff’s edge. For many thousands of 19<sup>th</sup> Century migrants who spent months travelling to Australia by ship, Cape Otway was their first sight of land after leaving Europe, Asia or North America.



From Cape Otway, we’ll travel on to Port Campbell – our home tonight. Dinner at a local restaurant tonight. (B)(D)

**Southern Ocean Motor Inn (03) 5598 6231**

#### **Day Four Saturday 20<sup>th</sup> April**

After brekky at a local restaurant, we are in for a real treat. Port Campbell National Park is world famous for its extraordinary collection of wave-sculpted rock formations and the Twelve Apostles.



Loch Ard Gorge, site of a 19th century shipwreck 'Loch Ard', as well as the Island Archway and London Bridge are other highlights. The Island Archway collapsed in 2009, highlighting the fragile and ever-changing nature of Victoria's coastline.

We will be lucky enough to view these magnificent structures on a luxury helicopter flight. We'll soar above the 12 Apostles and see the splendour of the Great Ocean Road from new heights. We'll climb above the crowds to experience the best of Victoria's Shipwreck Coast.



A change of pace now as we visit Timboon, a typical rural centre located in a rich dairy area where the production of milk, cheese and butter is still central to the local economy. It is known in the area for Timboon Fine Ice Cream and Timboon Farmhouse Cheese. The other major industries in the area are timber cutting and lime production.



Stretching out across 32 kilometres along the coast of Victoria between Peterborough and Warrnambool, the Bay of Islands offers astounding ocean views and a collection of fascinating geological features. Here, you can soak up a landscape that is packed full of sheer cliffs and unusual rock stacks, as well as sprawling heathland that is peppered with colourful wildflower displays. Warrnambool is our home for the next two nights. Dinner at our Hotel tonight. (B)(D)

**Olde Maritime Inn Warrnambool (03) 5561 1415**



## **Day Five Sunday 21st April**

After a delicious brekky at our Hotel, we'll drive through the pretty little town of Port Fairy. Uncover history in every corner of this charming fishing village at the end of the Great Ocean Road. The last destination on Victoria's famed Shipwreck Coast, Port Fairy boasts wide streets lined with 19-century cottages, great Norfolk pines and old stone churches.



Then it's on to Portland. Portland's waterfront is alive with activity – see big ships from around the world come in to load up local produce and the local fishing fleet unload its catch. Take a ride on the foreshore cable tram, spot seals at Cape Bridgewater and watch blue whales off Cape Nelson. With a 7.4km route meandering along Portland's spectacular foreshore, the Portland Cable Tram is a must-do for any visitor to town. The Portland Cable Tram offers passengers a taste of yesteryear on board lovingly restored and modified saloon and grip cars.



The iconic tram stops at the WWII Memorial Lookout Museum, Whale viewing platform, Portland Botanic Gardens, Portland Maritime Discovery Center, Powerhouse Motor and Car Museum and Tram Depot. The Portland Cable Tram Depot is more than just a tram stop. Housing a museum of historic local artefacts, featuring the largest private gemstone collection in the Southern Hemisphere, local model railway club display and gift shop. Lunch is included here today. Dinner at our Hotel tonight before another treat!

As night falls, step into Flagstaff Hill village to experience dramatic stories of Australia's rich maritime history, told vividly through the multi-million dollar Sound and Light Show Experience. See the village come to life and experience the stories told through projections onto a nine-metre water wall.



Be taken on a journey into the past where those seeking a new life in Australia braved the perils of the Southern Ocean and where the livelihoods of men depended on capturing the largest mammals the world has ever seen.

**Olde Maritime Inn Warnambool (03) 5561 1415**

### **Day Six Monday 22<sup>nd</sup> April**

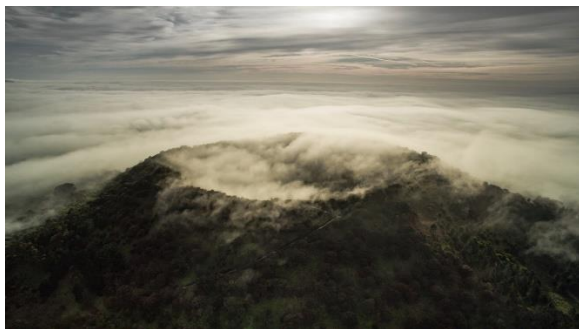
We farewell Warnambool after breakfast and head to South Australia – but not before a visit to Dunkeld – the gateway to the Grampians. Here we can enjoy striking views of Mount Sturgeon and Mount Abrupt whichever way we turn.



We'll then travel through Hamilton on our way to Mt Gambier. Mt Gambier is full of Geological Wonders. It is often what you can't see that forms the biggest adventure of all. What is beneath us is like nowhere else in the world. As the volcanoes rocked the earth over 5,000 years ago, lava caves formed, an array of cenotes (sinkholes) developed and breathtaking lakes established the limestone foundation of Mount Gambier. This created a region that is truly unique.



Mount Gambier is one of few cities in the world to be established on the slopes of a volcano, but visitors needn't be nervous; the imposing landmark last erupted 5000 years ago. The Blue Lake/Warwar and Valley Lake/Ketla Malpi craters formed during the eruption, but according to the Dreamtime stories of the Boandik Aboriginal tribe, they were the work of the giant Craitbul; every time he lit a campfire, it was doused by emerging underground water, leaving gaping holes in the ground.



**Little Blue Lake** is a water-filled doline in the Australian state of South Australia located in the state's south-east in the locality of Mount Schank about 20 kilometres (12 mi) south of the municipal seat of Mount Gambier. It is notable locally as a swimming hole and nationally as a cave diving site. It is managed by the District Council of Grant and has been developed as a recreational and tourism venue. Dinner at our Hotel tonight. (B)(D)

**Comfort Inn the Lakes Mt Gambier (08) 8725 5755**

### **Day Seven Tuesday 23<sup>rd</sup> April**

As we depart Mt Gambier after breakfast, we head to Robe. This cute but classy seafaring village has been an international port since the 19<sup>th</sup> Century and was the landing pad for Chinese immigrants in the 1800s drawn to Australia in search of gold. You'll love its unique historical landmarks glittered throughout the town AND the pristine Guichen Bay.





Nestled on the picturesque waters of Lacepede Bay and home to the famous ‘Larry the Lobster’, Kingston is an ideal place for holidaymakers and families to relax and unwind. The Cape Jaffa Lighthouse is a unique legacy of the maritime history of South Australia.



You’ll love the Silo Art in Coonalpyn. The tiny rural town of Coonalpyn is showing signs of rejuvenation and community pride. At the Coonalpyn Silos, the artist decided to paint 5 local school children to represent Coonalpyn’s Hope for the Future. It’s really changed the fabric of the town and brought them together in a way that hasn’t happened in a long time.



Surrounded by rolling hills, picturesque valleys, tall gums and farming country, the charming historic town of Strathalbyn is recognised as one of South Australia's loveliest rural destinations. Visitors to Strathalbyn can see many fine examples of its rich history, with an abundance of heritage buildings dating from 1839 that are still being used today. One of the must-do activities is to enjoy the rich history of the past in the antique stores located around High Street. You'll find a treasure trove of antiques and collectables all within a short walking distance. The Soldiers Memorial Gardens and the Angas River run through the centre of town.



Murray Bridge is our over night destination, a bustling rural town sitting in prime position on the banks of the Mighty Murray River. Our final dinner is at our Hotel tonight. (B)(D)



**Bridgeport Hotel (08) 8532 2002**

### **Day Eight Wednesday 24th April**

Sadly, this is our last breakfast together. How hard will it be to go back to tea and toast? After brekky, Peter will take you to Adelaide airport for your flight home. At Brisbane airport, you will be met at the luggage carousel by a representative of Sinclair Tour and Travel and taken back to your front door. We do hope you've enjoyed your Great Ocean Drive Adventure with us. Please tell your friends. That's how our business grows. We look forward to travelling with you again really soon. (B)

## TERMS AND CONDITIONS

These terms and conditions apply to bookings you make with us. These terms and conditions govern our relationship with you.

Please read the following terms and conditions carefully. You must not make any booking unless you are 18 years of age or older and understand and agree with the following terms and conditions. We will rely on the authority of the person making the booking to act on behalf of any other person on the booking and the person making the booking will bind all other persons on the booking to these and conditions.

## BOOKINGS, DEPOSITS AND PAYMENTS

In order to secure your booking, we require a deposit, per person, within 7 days of making your booking. Deposit amounts are outlined in each itinerary. **\$1,500 deposit required for this Great Ocean Road Tour**

When making a booking for yourself you warrant that you are 18 years of age or older. If you are making a booking on behalf of another person/s or thirds parties, you warrant that you have their authority to do so and have conveyed these terms and conditions to them and they are properly informed. You agree to indemnify us and the Supplier against any claims from any person/s or third parties who you made the booking for if they have not in been properly informed in regard to these terms and conditions.

If you are making a booking on behalf of a minor/s you warrant that you are their parent or legal guardian and take full responsibility for said minor/s and will not hold us or a Supplier responsible for any breach of these term and condition by any minor under your control.

When making a booking for yourself or on behalf of another person or on behalf of a minor, you warrant that all information provided by you is true and correct. We take no responsibility for any errors or incorrect information provided by you and will not be held responsible for costs, fees, penalties or payments incurred for errors or incorrect information provided by you.

All deposits are non-refundable for changes of mind or cancellations by you (subject to your rights under the Australian Consumer Law).

**You are required to pay the balance payment at least 60 days prior to the tour date. For tour bookings made within 60 of the tour date full payment is required on booking.**

Failure to make payment by the due date **may** result in your booking being cancelled and deposits forfeited.

Payments made by direct deposit may take up to three business days to process. If you are paying by this method, you will need to make the payment at least three business days prior to the actual due date. You must notify us once your payment has been made.



Payments made by personal cheque (excluding bank cheques) require five business days to process. If you are paying by this method, you will need to make the payment at least five business days prior to the actual due date. You agree not to stop payment of the cheque even when you cancel a booking. You agree that we may apply the proceeds of the cheque to satisfy any liability you have to us or to a Supplier, including any liability in respect of cancellation fees, before refunding the balance to you

## CHANGE AND CANCELLATION FEES

Please be aware that some confirmed bookings are not refundable if cancelled and may not be transferable to another date or otherwise changed. Alternatively, a change may only be permissible subject to payment of an additional fee or charge. Changes and cancellations of confirmed bookings may incur fees from Suppliers. It is your responsibility to check if a booking is non-refundable or will incur charges for changing it before placing the booking.

If you cancel your booking, we reserve our right to charge you cancellation fees on the following basis: -

- Bookings cancelled more than 60 days from the tour date will not incur a fee subject to any additional non-refundable fees or charges from Suppliers.
- Bookings cancelled not more than 59 days but not less than 15 days from the tour date will incur a fee which is 50% of the Tour Price subject to any additional non-refundable fees or charges from Suppliers.
- Bookings cancelled not more than 14 days but not less than 8 days from the tour date will incur a fee which is 75% of the Tour Price subject to any additional non-refundable fees or charges from Suppliers.
- Bookings cancelled within 8 days from the tour date will be required to pay for 100% of the Tour Price.
- Bookings cancelled after the tour date will be required to pay for 100% of the Tour Price.

Please be advised that a \$50 administration fee (per person) will be charged on ALL cancellations regardless of the number of days' notice given.

To cover cancellations as a result of illness or loss of baggage, we strongly encourage passengers to arrange travel insurance. We now sell *Covermore* travel insurance and just need your date of birth to be able to provide you with a quote.

## **REFUNDS**

Your entitlement to a refund for cancelled bookings is subject to the relevant Supplier's terms and conditions, and our cancellation fees as outlined described above.

If you are entitled to a refund then, subject to the Supplier's terms and conditions, we will arrange for it to be supplied to us on your behalf, unless we expressly agree with you otherwise.

If we are managing or arranging a refund for a cancelled booking on your behalf it will not be paid to you until the Supplier provides the refund to us, and we will not be liable for any delay on the part of the Supplier. Be aware that typically airlines will take between 60-90 days to process a refund.

Please note that if we are entitled to a service fee for placing a booking, we will remain entitled to this fee if you cancel the booking or the Supplier fails to provide you with the Product for any reason (other than our default), including in an event of Force Majeure. We will be entitled to deduct our service fee from any refund we receive on your behalf before remitting the balance to you.

## **SUMMARY**

Please read all of the terms and conditions, the following is a summary of our terms and conditions: -

- Prices, including, in some cases, of confirmed bookings, may be subject to change.
- Some confirmed bookings are non-refundable if cancelled by you and it is your responsibility to check if this applies.
- We will be entitled to retain our service fees even if a booking is cancelled or does not proceed for any reason which is not our fault.

- It is your responsibility to make yourself aware of all information relevant to your travel plans, including but not limited to visa requirements and health precautions.
- We are not liable for the accuracy of any published Supplier content including websites and brochures

## **SUMMARY OF OBLIGATIONS**

Before making a booking, it is important that you meet the following requirements:

- You are over the age of eighteen (18) and have sufficient funds to pay for the travel services.
- You have read our terms and conditions and if booking for third parties warrant that you have their authority to do so and have conveyed these terms and conditions to them. You agree to indemnify us and the Supplier against any claims from third parties who have not in fact been properly informed.
- You have read the terms and conditions of any applicable Suppliers and agree to be bound by those.
- You are responsible for checking the accuracy of all documents provided to you.
- You are responsible for confirming departure times of any booked services at least 24 hours prior to travel.
- You warrant and acknowledge that you have accessed the Smartraveller website <http://smartraveller.gov.au> for any specific information in relation to your intended destination.
- You accept that passports, visas and other required identification documents are your responsibility.

## **PRICES, TAXES, FEES AND SURCHARGES**

All prices that we quote are in Australian Dollars. Quoted prices are subject to change at the discretion of the Supplier prior to booking. Price changes may occur after booking because of matters outside our control which may increase the cost of the Product. Such factors include but are not limited to currency fluctuations, fuel surcharges, taxes and airfare increases. Please contact us for up-to-date prices. Even when paid in full, prices may change because of matters outside our control.



In the event there is an increase in cost incurred by us we reserve our right to alter our prices and charge a surcharge. If we require a surcharge to be paid due to increases in costs, this will be requested in writing. If you do not pay this surcharge, your action will be regarded as a cancellation by you and cancellation charges will apply.

Prices include all applicable taxes requiring payment prior to departure and may be subject to adjustment in the event of an increase in those taxes. On other occasions, you may be liable for taxes in addition to the quoted price of the Product. For example, there may be a local tax charged at some airports or resorts.

You agree to pay fees and surcharges incurred by us on your behalf, which include but are not limited to booking or reservation fees, cancellation and amendment fees, credit card merchant fees, insurance claim processing fees or fees for ad-hoc services performed as required.

You authorise us to charge all monies payable by you in relation to any booking we make on your behalf or other services we have procured or provided to the credit card or debit card designated by you. If payment is not received from the card issuer or its agents for any reason, you agree to pay us all amounts due immediately on demand. Please note surcharges in relation to credit and debit card payments are non-refundable and we accept no responsibility for an inappropriate surcharge being applied if the correct card type has not been advised.

## **PRODUCTS**

All tours and Products that we quote on are subject to availability and may be withdrawn or varied by us or the Supplier without notice.

## **MISCELLANEOUS**

It is your responsibility to make yourself aware of all information that it is necessary or desirable to know in order to make optimum use of the tour, Products and to undertake travel generally.

It is your responsibility to ensure you have the necessary passports, visas, documents and vaccinations for international travel.

It is your responsibility to obtain medical advice prior to your booking to ensure it is safe for you to undertake the tour, participate in activities and are aware of the associated risks.

It is your responsibility to further investigate and confirm any matters that are applicable to you.

## **SPECIAL REQUIREMENTS**

You must inform us regarding any special requirements you may have for your travel arrangements such as special meal and seating requests, room type or disabled access prior

to making a booking. If you do not specifically inform us, we will assume that you do not have any such requirements, and the booking will be made on that basis.

We require that you are able to walk unaided and able to have full control of your own luggage.

## **FREQUENT FLYER AND LOYALTY PROGRAMS**

When booking with us, it is your responsibility to let us know your frequent flyer membership details (or other applicable loyalty program details) for inclusion in your booking. Notwithstanding that your details may be included in the booking; we cannot guarantee that the Supplier will credit you with points for your booking.

## **AGENCY**

In order for us to facilitate tours we may need to act as an agent for and sell various travel related products as an agent on behalf of numerous transports, accommodation and other service providers, such as airlines, coach, rail and cruise line operators, as well as travel wholesalers ("Suppliers"). Any brochures provided by us to you are supplied by Suppliers or are prepared by us based on content supplied by Suppliers, and we accept no liability for errors in that material. Your oral or written instructions to us are authority for us to make travel bookings on your behalf and to arrange relevant contracts between you and the applicable Supplier. Notwithstanding this authority, we are not your agent and do not have any fiduciary duty to you. We exercise care in the selection of reputable Suppliers; however, we have no control over, or liability for, the Products provided by the Suppliers, who are third parties. All bookings are made on your behalf subject to the terms and conditions, including conditions of carriage and limitations of liability, imposed by the Supplier. We recommend that you read them before finalising the transaction and we can provide you with copies of the relevant terms and conditions on request.

Your legal rights and remedies in connection with the provision of Products are against the Supplier and, except to the extent a problem is directly and primarily caused by fault on our part, are not against us. Specifically, if for any reason (excluding fault on our part) any Supplier is unable to provide the Product for which you have contracted either at all, or to the requisite standard, your remedies are against that Supplier and not against us

## **LIABILITY**

To the extent permitted by law, we do not accept any liability in contract, tort or otherwise for any injury, damage, loss (including consequential loss), delay, additional expense or inconvenience caused directly or indirectly by the acts, omissions or default, whether



negligent or otherwise, of third party providers over whom we have no direct control, an event of Force Majeure affecting you, us or a Supplier or any other event which is beyond our control or which is not preventable by reasonable diligence on our part. Under circumstances where our liability cannot be excluded and where liability may be lawfully limited, such liability is limited to the remedies required of us under applicable law (including the Australian Consumer Law). In particular, we disclaim any liability for any consequential loss, including loss of enjoyment or amenity. This liability clause is subject to your rights under the Australian Consumer Law and nothing in these terms and conditions is intended to limit any rights you may have under the *Competition and Consumer Act 2010* (Cth).

Without limitation of the disclaimer of liability in the previous paragraph, any obligation we have to you will be suspended during the time and to the extent that we are prevented from, or delayed in, complying with that obligation by an event of Force Majeure.

Your rights with respect to a confirmed booking affected by an event of Force Majeure will be subject to the terms and conditions of the relevant Supplier.

## **GOVERNING LAW**

If any dispute arises between you and us, the laws applicable in Queensland will apply. You irrevocably and unconditionally submit to the exclusive jurisdiction of the courts of Queensland and waive any right that you may have to object to an action being brought in those courts.

## **DEFINITIONS**

- "we" and "us" means Sinclair Tour & Travel.
- "you" means the person and the people who make a booking for a tour or Product with us and use our services.
- "Supplier" means a third-party company or person who provides Products, including a wholesaler of such Products.
- "Product" means travel and holiday related products and services including accommodation, leisure activities and various forms of transport, including packaged combinations thereof.

- “Travel documents” means any document (whether in electronic form or otherwise) used to confirm an arrangement with a Supplier, including (without limitation) airline tickets, hotel vouchers and tour vouchers.

“Force Majeure” means an act of God, peril of the sea, accident of navigation, war (including civil war), sabotage, riot, insurrection, civil commotion, coup d’état, national emergency, martial law, fire (including wildfire), explosion, lightning, flood, tsunami, cyclone, hurricane, tornado or other major weather event, earthquake, landslide, volcanic eruption or other natural catastrophe, epidemic, pandemic, quarantine, outbreaks of infectious disease or any other public health crisis, radiation or radioactive contamination, national strike or other major lack of availability of labour, raw materials or energy beyond the control of the affected party. For the avoidance of doubt, the inability of a party to make a profit or avoid a financial loss, changes in market prices or conditions, or a party’s inability to perform its obligations due to insufficiency of finance does not in itself constitute Force Majeur